

Quality

L'Oréal, as a leader in the cosmetics industry, has one clear goal: **consumer satisfaction**! Our mission is to guarantee that the products that we design, manufacture and supply are of the **best quality possible**. Mandatory rules and quality standards that we use ensure that we deliver the highest quality products and our customers trust us!



Quality at L'Oréal

The biggest factory in L'Oréal group challenges you to do your best every day. In our 7 laboratories located in Warsaw Plant, we carry out about 100,000 laboratory controls per year, using technologies such as **HPLC, IR spectrophotometry, UV-VIS or flow cytometry**. Each of our products undergoes **approx. 100 quality checks** (from testing raw materials and components to shipping the finished product) before arriving at the consumers' home!

You can be sure that work in Quality team is never boring!



#Personally about quality

The role of Quality has evolved over the last years. In the past we were focused on control, we were like policemen, who are on constant watch out for deviations and nonconformities. Today our job is totally different. We don't want control anymore, we try to assure quality by creating and implementing new tools, processes and giving the responsibility to the people. We all have one goal and the mission of me and my team is to build quality culture and cooperate with production teams as friends and mentors in order to achieve it.

I believe that quality team is a great place for creative people who like to think out of the box but at the same time always pay attention to details! The biggest L'Oréal factory in the world gives you possibility to work with the best international experts, using the newest equipment and tools.



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